

## Annexure A

### Grievance Redressal Escalation Matrix (Only for Demat Operations)

Details of	Contact Person	Address	Contact No	Email id
Customer Care	Ms Shital Nalawade	1 <sup>st</sup> floor Peoples Education Society Building Ram Maruti Road Naupada Thane (W) - 400602	022-61398662	<a href="mailto:capitalsupport@tjsb.co.in">capitalsupport@tjsb.co.in</a>
Head of Customer Care(Chief Compliance Officer)	Ms Asmita Sule	Ground Floor, TJSB House , Plot B 5 ,Wagale Estate Road No 2, Wagale Estate , Thane (West) - 400 604	022-69368500	<a href="mailto:capitalcare@tjsb.co.in">capitalcare@tjsb.co.in</a>
Compliance Officer	Ms.Janhavi Masurkar	1 <sup>st</sup> floor Peoples Education Society Building Ram Maruti Road Naupada Thane (W) - 400602	022-61398660	<a href="mailto:capitalcompliance@tjsb.co.in">capitalcompliance@tjsb.co.in</a>
CEO	Mr.Nikhil Nandkumar Arekar	TJSB House, Plot No. 5B, Road No. 2, Wagle Estate, Thane (W) - 400 604.	022-69368500	<a href="mailto:capitalceo@tjsb.co.in">capitalceo@tjsb.co.in</a>

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